

Getac S²

SERVICE & SUPPORT = TOTAL CARE



TRADE IN. TRADE UP.

Have you considered the residual value of your aging IT estate? With Getac's BuyBack scheme you can convert these old devices to offset some of the cost of purchasing new devices. You also have the advantage of knowing you have disposed of your old equipment in a WEEE compliant and secure manner. The sooner you do it, the more you get.*

HOW MUCH CAN I SAVE?

How much you can save depends on several factors including the type of equipment you want us to buy back, how old it is and what condition it is in.

To give you an idea, consumer laptops can depreciate by 7% per month or more, rugged devices a little less. The best thing to do is to contact our sales team to start to develop a BuyBack and upgrade plan to replace your old devices, Getac or other, with new Getac equipment.

The sooner we can evaluate your needs and the equipment you're replacing, the better the return you will get. Don't leave it until it's too late!

WHAT HAPPENS TO MY DATA?

Getac has been a long time supplier to the Defence Sector and we understand the importance of handling customers data with care and confidentiality.

Our BuyBack scheme helps you to meet your data security obligations when disposing of your old IT. All devices received into the scheme will have their data erased to a level compliant with international data protection standards.

Don't let your confidential information end up in the wrong hands. Trust Getac to deal with it properly.

**CONTACT YOUR GETAC SALES REPRESENTATIVE
NOW TO RELEASE BUDGET FROM YOUR OLD IT.**

Getac UK Office
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WE ALSO OFFER THE FOLLOWING SERVICES

EXTENDED WARRANTY

Extend your standard warranty from 3 years Pack & Collect to 4 or 5 years. We can even extend to year 6 or 7 for suitable projects.

ACCIDENTAL DAMAGE COVER

Our machines don't damage easily but accidents do happen. With our Accidental Damage Cover you can have total peace of mind that if something happens to your Getac device, it'll be fixed or replaced without any additional cost.*

LOAN SWAP & ADVANCE SWAP

To minimise downtime, we have two additional device replacement options.

Loan Swap means when a repair request is raised, we ship out an imaged replacement device, collect the faulty device and, when it's repaired, send it back to you. We then collect the loan device and return it to our buffer stock.

Advance Swap means when a repair request is raised, we ship out an imaged replacement device, collect the faulty device and, when it's repaired, return it to buffer stock.

EXTENDED BATTERY WARRANTY

We pride ourselves on the quality of batteries and their ability to perform throughout a full day. However, there are limitations on the recharge cycles of all batteries and our standard warranty can only cover the first 12 months. You can extend this with our Battery Warranty so that should it fail we will send you a replacement battery.

3RD PARTY ACCESSORY WARRANTY

We can offer extensions to year 4 & 5 from the standard 3 year warranty on Getac compatible Havis and GamberJohnson vehicle docks and LIND rugged power supplies.

KEEP YOU HDD/SSD WARRANTY

We are accustomed to dealing with customers from the security sector who have top secret data on the devices. For these customers we can ship them a replacement HDD/SSD that has already been imaged with their gold image, so all they need to do is insert it into the device.

IMAGE MANAGEMENT

Our image management service not only means that when your original order of devices is delivered they arrive already imaged with your required set-up and files already installed, it also means that should you need to order further devices or have a devices storage replaced it will arrive pre-imaged with your Gold image.

SOLUTIONS KITTING

Rolling out a new IT deployment is not just about delivering a single PC to a single location. You may have a requirement for a range of additional items such as asset-tagging, SIM installation, docking, peripherals, manuals etc. that you need to arrive at the same time and to multiple locations. We can take on everything from product sourcing & BOM assembly to asset-tagging and delivery to any number of addresses. Think how much time & logistics infrastructure this could save your organisation.

CONTACT YOUR GETAC SALES REPRESENTATIVE NOW IF ANY OF THE ABOVE IS OF INTEREST.

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